

COMPLAINT DISPOSITION SUMMARY May 15, 2008

	<u>YTD May 2008</u>	<u>YTD May 2007</u>	<u>2007</u>	<u>2006</u>	<u>2005</u>	<u>2004</u>	<u>2003</u>
Complaints Received	68	36	99	82	192	98	101
Complaint Dispositions	<u>63</u>	<u>71</u>	<u>138</u>	<u>97</u>	<u>97</u>	<u>81</u>	<u>134</u>
Disposition Breakdown							
No Action/Dismissed	29	3	37	57	57	34	28
Letter of Counsel*	8	2	12	14	14	6	14
Letter of Warning*	3	11	23	22	22	24	45
Private Reprimand*	8	6	3	23	23	6	31
Public Actions*:							
Reprimand	15	0	1	4	4	14	31
Suspension	0	0	1	5	5	2	11
Revocation	3	2	3	6	6	8	3
License Downgrade	0	0	0	0	0	0	0
Remedial Education**	18	2	8	25	25	23	38
Administrative Fine**	19	2	8	34	34	23	39
Follow-Up Actions							
Non-Compliance Suspensions	0	6	6	13	13	8	0

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

** Included in Private Reprimands and Public Disciplinary Actions