

COMPLAINT DISPOSITION SUMMARY September 19, 2019

	YTD Sept. 2019	YTD Sept. 2018	2018	2017	2016	2015	2014
Received	20	58	52	32	33	37	30
Dismissed w/o Investigation	1	40	35	24	10		
Assigned for Investigation	22	39	40	18	12		
Dispositions	<u>26</u>	<u>32</u>	<u>36</u>	<u>16</u>	27	<u>29</u>	<u>50</u>
Disposition Breakdown							
No Action/Dismissed	13	47	16	27	13	13	31
Letter of Counsel*	5	15	7	8	5	4	7
Letter of Warning*	0	6	4	3	3	1	1
Private Reprimand*	1	0	0	0	1	5	2
Public Actions*:							
Reprimand	0	0	0	0	0	1	6
Suspension	0	0	0	0	0	1	1
Revocation/Surrender	1	1	1	0	3	0	0
License Downgrade	0	0	0	0	1	0	0
Remedial Education**	1	5	1	4	4	2	4
Administrative Fine**	3	6	2	4	5	3	15
Follow-Up Actions							
Non-Compliance Suspensions	0	0	0	0	0	1	0

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

** Included in Private Reprimands and Public Disciplinary Actions