

COMPLAINT DISPOSITION SUMMARY September 20, 2018

	YTD Sept. 2018	YTD Sept. 2017	2017	2016	<u>2015</u>	<u>2014</u>	<u>2013</u>
Received	58	30	32	33	37	30	60
Dismissed w/o Investigation	40	18	24	10			
Assigned for Investigation	39	14	18	12			
Dispositions	<u>32</u>	<u>13</u>	<u>16</u>	27	<u>29</u>	<u>50</u>	<u>89</u>
Disposition Breakdown							
No Action/Dismissed	47	21	27	13	13	31	47
Letter of Counsel*	15	7	8	5	4	7	14
Letter of Warning*	6	3	3	3	1	1	5
Private Reprimand*	0	0	0	1	5	2	4
Public Actions*:							
Reprimand	0	0	0	0	1	6	0
Suspension	0	0	0	0	1	1	0
Revocation/Surrender	1	0	0	3	0	0	3
License Downgrade	0	0	0	1	0	0	0
Remedial Education**	5	2	4	4	2	4	6
Administrative Fine**	6	3	4	5	3	15	22
Follow-Up Actions							
Non-Compliance Suspensions	0	0	0	0	1	0	1

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

** Included in Private Reprimands and Public Disciplinary Actions