

COMPLAINT DISPOSITION SUMMARY September 21, 2017

	YTD September 2017	YTD September 2016	<u>2015</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>
Received	30	28	37	30	60	70	73
Dismissed w/o Investigation	18						
Assigned for Investigation	14						
Dispositions	<u>13</u>	19	<u>29</u>	<u>50</u>	<u>89</u>	<u>79</u>	<u>67</u>
Disposition Breakdown							
No Action/Dismissed	21	8	19	31	47	20	69
Letter of Counsel*	7	5	5	7	14	37	5
Letter of Warning*	3	1	1	1	5	6	1
Private Reprimand*	0	0	5	2	4	5	13
Public Actions*:							
Reprimand	0	0	1	6	0	2	2
Suspension	0	0	1	1	0	9	4
Revocation	0	3	0	0	3	7	7
License Downgrade	0	1	0	0	0	0	0
Remedial Education**	2	1	2	4	6	9	14
Administrative Fine**	3	2	3	15	22	29	20
Follow-Up Actions							
Non-Compliance Suspensions	0	0	1	0	1	2	1

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

** Included in Private Reprimands and Public Disciplinary Actions