

COMPLAINT DISPOSITION SUMMARY September 17, 2015

	<u>YTD September 2015</u>	<u>YTD September 2014</u>	<u>2014</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>
Complaints Received	30	26	30	60	70	73	130
Complaint Dispositions	20	40	50	89	79	67	83
Disposition Breakdown							
No Action/Dismissed	7	27	31	47	20	69	34
Letter of Counsel*	4	4	7	14	37	5	19
Letter of Warning*	0	1	1	5	6	1	5
Private Reprimand*	4	1	2	4	5	13	2
Public Actions*:							
Reprimand	1	3	6	0	2	2	4
Suspension	1	0	1	0	9	4	2
Revocation	0	0	0	3	7	7	4
License Downgrade	0	0	0	0	0	0	0
Remedial Education**	6	2	4	6	9	14	5
Administrative Fine**	9	9	15	22	29	20	3
Follow-Up Actions							
Non-Compliance Suspensions	1	0	0	1	2	1	2

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

** Included in Private Reprimands and Public Disciplinary Actions