

**COMPLAINT DISPOSITION SUMMARY November 19, 2020**

	YTD Nov 2020	YTD Nov. 2019	2019	2018	2017	2016	<u>2015</u>
<b>Received</b>	39	27	27	52	32	33	37
<b>Dismissed w/o Investigation</b>	3	1	1	35	24	10	
<b>Assigned for Investigation</b>	30	22	22	40	18	12	
<b>Dispositions</b>	<u>18</u>	<u>36</u>	<u>36</u>	<u>36</u>	<u>16</u>	27	<u>29</u>
<b>Disposition Breakdown</b>							
No Action/Dismissed	10	14	14	16	27	13	13
Letter of Counsel*	10	5	5	7	8	5	4
Letter of Warning*	4	4	4	4	3	3	1
Private Reprimand*	1	1	1	0	0	1	5
Public Actions*:							
Reprimand	0	0	0	0	0	0	1
Suspension	0	0	0	0	0	0	1
Revocation/Surrender	0	5	5	1	0	3	0
License Downgrade	0	0	0	0	0	1	0
Remedial Education**	0	3	3	1	4	4	2
Administrative Fine**	2	7	7	2	4	5	3
<b>Follow-Up Actions</b>							
Non-Compliance Suspensions	0	0	0	0	0	0	1

\* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

\*\* Included in Private Reprimands and Public Disciplinary Actions