

COMPLAINT DISPOSITION SUMMARY September 17, 2020

	YTD Sept 2020	YTD Sept. 2019	2019	2018	2017	2016	<u>2015</u>
Received	35	20	27	52	32	33	37
Dismissed w/o Investigation	3	1	1	35	24	10	
Assigned for Investigation	24	22	22	40	18	12	
Dispositions	<u>10</u>	<u>26</u>	<u>36</u>	<u>36</u>	<u>16</u>	27	<u>29</u>
Disposition Breakdown							
No Action/Dismissed	3	13	14	16	27	13	13
Letter of Counsel*	7	5	5	7	8	5	4
Letter of Warning*	3	0	4	4	3	3	1
Private Reprimand*	0	1	1	0	0	1	5
Public Actions*:							
Reprimand	0	0	0	0	0	0	1
Suspension	0	0	0	0	0	0	1
Revocation/Surrender	0	1	5	1	0	3	0
License Downgrade	0	0	0	0	0	1	0
Remedial Education**	0	1	3	1	4	4	2
Administrative Fine**	1	3	7	2	4	5	3
Follow-Up Actions							
Non-Compliance Suspensions	0	0	0	0	0	0	1

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order

** Included in Private Reprimands and Public Disciplinary Actions