

COMPLAINT DISPOSITION SUMMARY September 22, 2022

| | YTD September <u>2022</u> | YTD Sept. <u>2021</u> | <u>2021</u> | <u>2020</u> | <u>2019</u> | <u>2018</u> | <u>2017</u> |
|------------------------------------|------------------------------|--------------------------|-------------|-------------|-------------|-------------|-------------|
| Received | 43 | 35 | 40 | 39 | 27 | 52 | 32 |
| Dismissed w/o Investigation | 17 | 6 | 8 | 3 | 1 | 35 | 24 |
| Assigned for Investigation | 32 | 22 | 28 | 30 | 22 | 40 | 18 |
| Dispositions | <u>6</u> | <u>32</u> | <u>35</u> | <u>18</u> | <u>36</u> | <u>36</u> | <u>16</u> |
| Disposition Breakdown | | | | | | | |
| No Action/Dismissed | 17 | 16 | 21 | 10 | 14 | 16 | 27 |
| Letter of Counsel* | 9 | 4 | 5 | 10 | 5 | 7 | 8 |
| Letter of Warning* | 0 | 6 | 6 | 4 | 4 | 4 | 3 |
| Private Reprimand* | 4 | 4 | 4 | 1 | 1 | 0 | 0 |
| Public Actions*: | | | | | | | |
| Reprimand | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Suspension | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Revocation/Surrender | 0 | 0 | 0 | 0 | 5 | 1 | 0 |
| License Downgrade | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Remedial Education** | 4 | 2 | 5 | 0 | 3 | 1 | 4 |
| Administrative Fine** | 5 | 8 | 11 | 2 | 7 | 2 | 4 |
| Follow-Up Actions | | | | | | | |
| Non-Compliance Suspensions | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

* Disciplinary Actions May Involve Multiple Complaints in One Settlement Order
 ** Included in Private Reprimands and Public Disciplinary Actions